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REGISTERED TRADE MARK OFFICE

In re patent application of

Harper et al.

Serial No.: 09/929,143

Group Art Unit: 2857

Filing Date: August 15, 2001

Examiner: Unknown

For: METHOD AND SYSTEM FOR PROACTIVELY REDUCING THE OUTAGE TIME
OF A COMPUTER SYSTEM


Assistant Commissioner of Patents
Washington, D.C. 20231

SUBMISSION OF FORMAL DRAWINGS

Sir:

In response to the Notice to File Corrected Application Papers (copy attached) dated September 18, 2001, submitted herewith are three (3) sheets of formal drawings comprising figures 1 - 7 for the above-identified patent application. Acknowledgment of receipt is respectfully requested. Please substitute these formal drawings for the drawings which were filed with the application.

Respectfully submitted,


Sean M. McGinn

Sean M. McGinn

Registration No. 34,386

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McGinn & Gibb, PLLC
Intellectual Property Law
8321 Old Courthouse Road, Suite 200
Vienna, VA 22182-3817
(703) 761-4100
Customer No. 21254